



# RED HAT COMMAND CENTER

## Easy, effective, affordable systems monitoring

### WHAT IS IT?

Red Hat Command Center is an online systems monitoring product that follows the software as a service model. It provides an elegant, turn-key solution that helps maximize the availability and performance of an IT infrastructure.

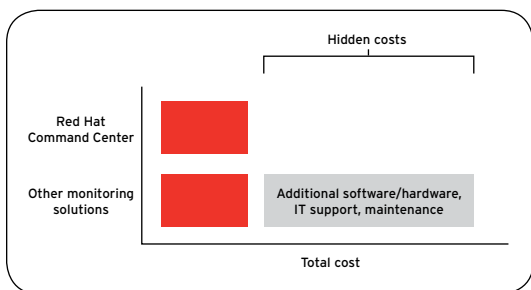
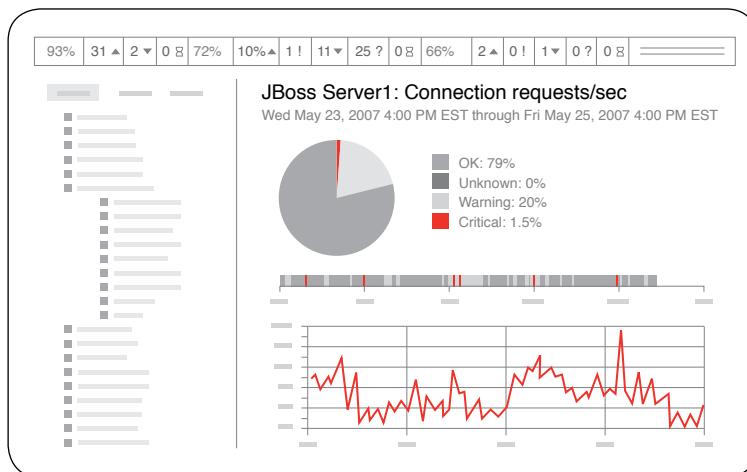
### WHAT DOES IT DO?

Red Hat Command Center offers out-of-the-box monitoring for your heterogeneous IT environment. With Command Center, users can monitor multiple operating systems, network services, applications, devices, and websites.

Command Center monitoring is easy to setup and use, with a straightforward point-and-click configuration through an intuitive web portal. It can send email or pager alerts when pre-defined health thresholds in your IT infrastructure are exceeded.

Red Hat Command Center saves time and money by providing an easy, low cost, complete systems monitoring solution that just works. It is simple to deploy and requires no specialized skills.

Command Center scales with your business needs in an affordable and predictable manner. Businesses no longer have to maintain complex monitoring systems with dedicated servers, databases, and IT support staff to enjoy an enterprise class monitoring solution.



### WHY SHOULD I CARE?

Proactive monitoring allows IT administrators to quickly respond to any deteriorating situations and prevent issues that impact customer experience and business performance.

### HOW DOES IT WORK?

Red Hat Command Center offers monitoring software as a service, hosted by Red Hat. The product is simple to set up and use. To get started:

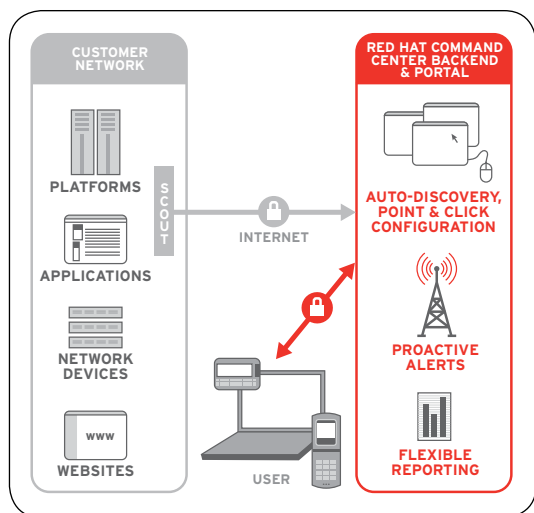
1. Deploy a local monitoring appliance called a scout.
2. Use a web browser to log into the Command Center web portal.
3. Set up probes and alerts for your environment using network auto-discovery and point-and-click configuration.
4. Within a day, begin monitoring dozens of systems.

The scout runs a variety of probes against your monitored hosts, using common application protocols such as SNMP



or HTTP to gather monitoring data. This data is then sent to the Command Center backend over a secure connection. The scout is essentially a go-between, used to collect the monitoring information. The backend handles alert notifications and provides monitoring status and reports through the web portal.

This simple, highly scalable architecture allows you to deploy the solution quickly, consolidate monitoring of multiple networks, and transparently receive bug fixes and new features.



### RED HAT SALES AND GENERAL INQUIRIES

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| BENEFITS      |   |
|---------------|---|
| Easy          | Rapid deployment, typically within a day  |
|               | No dedicated servers or databases to maintain   |
|               | Requires no specialized staff or skills   |
| Affordable    | Low product cost. No additional software, setup, training, IT support or maintenance costs      |
|               | Highly scalable with small incremental investment   |
|               | Complimentary up/down monitoring for all nodes  |
| Low risk      | No hidden costs. No vendor lock in  |
|               | Monitoring using common protocols   |
|               | Complements existing in-house tools   |
|               | Seamless deployment of new features and bug fixes.  |
| FEATURES      |   |
| Comprehensive | Platforms: Red Hat Enterprise Linux, Microsoft Windows, Sun Solaris, VMWare ESX, and more       |
|               | Applications: JBoss, Apache, Tomcat, MySQL, Oracle, Microsoft SQL, Microsoft Exchange, and more |
|               | Network services: DNS, FTP, Mail, Ping, SSH, RPC Services, SNMP, and more                       |
|               | Devices: Cisco router, switch, firewall and more  |
|               | Web sites: URL and web transaction monitoring   |
| Intuitive     | Intuitive web interface. Customizable views   |
|               | Auto-discovery. Point-and-click configuration   |
| Powerful      | Proactive status alerts via email, pager, or SNMP trap. Notification escalations and filtering  |
|               | Flexible reporting with data export   |

Learn more, and sign up for a live demo:  
[http://www.redhat.com/command\\_center/](http://www.redhat.com/command_center/)